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Onco*type* DX® - Notification of a Cancelled Order

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| to: {{TableStart:Case}}{{Contact Name: Salutation 1}} {{Contact Name: First Name 1}} {{Contact Name: Last Name 1}}{{TableEnd:Case}} |  | from: CUSTOMER SERVICE |
| fax number: {{TableStart:Case}}{{Contact Name: Fax 1}}{{TableEnd:Case}} |  | date: {{Today}} |
| ORDER number: {{TableStart:Case}}{{Order\_ID}}{{TableEnd:Case}} |  | pages including cover: |

Dear {{TableStart:Case}}{{Contact Name: Salutation 1}} {{Contact Name: Last Name 1}}{{TableEnd:Case}}:

**The order for your patient has been cancelled.**  The test was ordered less than 14 days from the patient’s discharge from the hospital. Medicare requires Genomic Health to bill the hospital where the services were performed under these circumstances. At this time, the hospital where your patient’s specimen was acquired does not have a signed letter of agreement with Genomic Health that states they will accept financial responsibility for orders that fall within Medicare’s Date of Service Rule.

For your convenience, we have attached a new order form should you decide to submit a new order at a later date. If you do not intend to reorder please let us know so that we can return the specimen to the submitting pathology location.

We appreciate the opportunity to be of assistance to you and your patients. Should you have any questions regarding this order or the Onco*type* DX® assay, our Customer Service staff is available to assist you, Monday through Friday, 5:30am to 5:00pm Pacific Time at customerservice@genomichealth.com or 866-ONCOTYPE (866-662-6897).

Best Regards,

{{User\_Name}}

Genomic Health, Inc.®

Customer Service

Telephone: 866-662-6897

Facsimile: 866-444-0640

www.genomichealth.com